

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jerald A. Hammann Examiner: Beth Van Doren
Serial No.: 09/840,332 Group Art Unit: 3623
Filed: April 23, 2001 Docket No.: H238.101.101
Title: SYSTEM AND METHOD EMPLOYING CAPACITY/DEMAND
MANAGEMENT IN HUMAN-FACTOR RESOURCE INDUSTRY

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This Amendment and Response is in reply to the Non-Final Office Action mailed July 28, 2008. Please amend the above-identified patent application as follows: